

I attended the Pittsburgh WCT conducted by Clem Gigliotti Saturday Oct.18 2008.

Clem's experience coming into the training was well appreciated. It is valuable to have someone like Clem who has DONE all the 'approaches' that we can avoid by listening to his mistakes...the time and customers that would be most likely lost trying to DO IT ALL! I thought of a few approaches that he already tried and smiled when he gave the non-results of that same 'creative notion' and why that was not a good idea."

Clem's demeanor is professional and friendly making the class comfortable for a learning environment. His lessons were covered in a timely matter and left time for a question and answer period. The added materials that he sent out to the class are helpful and further complimented the training.

Patricia Price  
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